



Norwood Action Group (NAG) distributed the Tulse Hill Survey 2004 in order to capture the opinions of Tulse Hill station users on the station and its surroundings. Out of the 1000 surveys printed, 124 valid responses were returned by the end of November 2004. These are the results of the multiple-choice questions.

### Tulse Hill station

Would you like to see Station Rise pedestrianised?	Yes 64%	No 14%	Don't Know 23%
Do you have trouble using the crossings on the Tulse Hill interchange?	Yes 23%	No 77%	
Do you feel the station is safe?	Yes 24%	No 49%	Don't Know 27%
Would you like to see more staff at the station?	Yes 80%	No 5%	Don't Know 15%
Would you like disabled/pushchair access?	Yes 70%	No 3%	Don't Know 27%

### Buses

Which bus routes would you like to see becoming more frequent?	P13 16%	432 10%	201 14%
	322 10%	196 8%	2 8%
	Other 8%	No Opinion 59%	

### Rear of station

If it were possible to develop the site currently occupied by Beeches construction company in Avenue Park Road, would you like to see it:	Developed for housing	13%
	Developed for retail	13%
	Reserved for improvements to Tulse Hill Station	60%
	None of the above	14%
If you would like the area reserved for improvements to the station, would you like to see:	Rear access to the station, including disabled access	18%
	Short-term parking	7%
	Some retail for station users	14%
	Mix of retail, parking and housing	26%
	Other	35%

### About you

Which district do you live in?	SE19 5%	SE21 15%	SE24 7%
	SE27 27%	SW2 15%	SW16 15%
	Other 6%	No Answer 15%	
Do you work in Tulse Hill?	Yes 7%	No 93%	
How often do you travel to and from Tulse Hill?	Occasionally	15%	
	Once a week	6%	
	Several times a week	13%	
	Every weekday	35%	
	Every day	31%	
How do you travel to/from the station?	On foot 72%	By bus 21%	
	By car 13%	By rail 10%	
	By motorbike 1%	By bicycle 6%	



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## Pedestrianisation

- Make sure provision is included for taxis in/near a pedestrianised area
- Provision for car drop-off
- Include disabled access in any plans

## Bus Routes

- Add more East-West routes: Clapham, Streatham, Tooting to Dulwich, Lewisham, Bromley
- Route plans should be available near station
- P13 should run more often

## Crossings

- Crossing at Palace Rd not on pedestrian phase long enough
- Not enough space in central island between Browns & Somerfield

## Station Security

- Better lighting around & within the station, especially along the alleyway
- CCTV in station tunnels and approaches
- Security staffing at night. More staff generally.
- Keep the tunnel open whenever trains are running
- Secure cycle storage

## Station Environment

- Provision for people with mobility difficulties
- Clean up - remove graffiti, improve alley, redecorate tunnels
- Redesign station entrance to decrease congestion in the tunnels
- Toilets
- More seats, and better shelter on Platforms 2 & 3
- Access to information displays when ticket hall locked
- More greenery in the station approaches

Norwood Action Group is a non-party political group of people who live and work in West Norwood, dedicated to the economic, environmental and social regeneration of the area. You can visit our website at [www.norwoodaction.org.uk](http://www.norwoodaction.org.uk) to learn more.

The group meets on the second Tuesday of each month at 7.30pm in Lancaster's Bar on the corner of Norwood Road and Lancaster Avenue. Meetings are open to anyone who is interested.

If you would like to join NAG or have any other questions please email us on [mail@norwoodaction.org.uk](mailto:mail@norwoodaction.org.uk) or write to NAG, 45 Thurlby Road, London SE27 0RN