



TULSE HILL LOCAL RESIDENTS SURVEY 2005 RESULTS

Norwood Action Group (NAG) distributed the Tulse Hill Residents Survey 2005 in order to capture the opinions of residents living close to Tulse Hill on the station and its surroundings. Out of the 1100 surveys delivered door-to-door, 64 valid responses were returned by the end of November 2005. These are the results of the multiple-choice questions.

Tulse Hill station		
Would you like to see Station Rise pedestrianised?	Yes 81%	No 9% Don't Know 10%
Do you have trouble using the crossings on the Tulse Hill interchange?	Yes 38%	No 62%
Do you feel the station is safe?	Yes 34%	No 47% Don't Know 19%
Would you like to see more staff at the station?	Yes 84%	No 6% Don't Know 10%
Would you like disabled/pushchair access?	Yes 77%	No 0% Don't Know 23%
Rear of station		
If it were possible to develop the site currently occupied by Beeches construction company in Avenue Park Road, would you like to see it:	Developed for housing	14%
	Developed for retail	27%
	Reserved for improvements to Tulse Hill Station	55%
	None of the above	4%
If you would like the area reserved for improvements to the station, would you like to see:	Rear access to the station, including disabled access	47%
	Short-term parking	36%
	Other	35%
About you		
Do you work in West Norwood?	Yes 12%	No 83% No Answer 5%
How often do you travel to and from Tulse Hill by train?	Occasionally	25%
	Once a week	7%
	Twice a week	7%
	Every weekday	38%
	Every day	23%
How often do you travel to and from Tulse Hill by bus?	Occasionally	20%
	Once a week	12%
	Several times a week	36%
	Every weekday	20%
	Every day	12%
How else do you travel to/from Tulse Hill?	On foot	70%
	By Car	64%
	By Bicycle	23%
	By motorbike	6%
	Other	3%



NORWOOD ACTION

TULSE HILL LOCAL RESIDENTS SURVEY 2005 RESULTS

Norwood Action Group (NAG) distributed the Tulse Hill Residents Survey 2005 in order to capture the opinions of residents living close to Tulse Hill on the station and its surroundings. Out of the 1100 surveys delivered door-to-door, 64 valid responses were returned by the end of November 2005. These are the themes of the written responses.

Pedestrian Concerns

- Pedestrian island near Browns is too narrow
- The contraflow bus lane is confusing
- Cars failing to stop at the zebra crossing on Thurlow Park Road
- Cars stuck on pedestrian crossings when the lights change, causing pedestrians to cross amongst moving vehicles
- Lights slow at the bottom of Palace Road

Bus Routes

- Several respondents commented that bus services were very good
- Better east/west routes: Dulwich, Catford, Lewisham to the East; Streatham, Clapham and Earlsfield to the West
- A route to Central London: Westminster (the old 172 route) or Soho
- General desire for higher frequency and more reliable timings
- Improve bus driving standards and driver courtesy
- Move the bus stop by the alley further from the lights on Palace Rd so stopped buses don't block the traffic

Station Security

- Keep all entrances to the station/platforms open whenever trains are running
- Clean up the alley to Norwood Rd and improve lighting
- Better staffing
- CCTV in station tunnels and approaches

Station Environment

- Tidy up the station. Some recent redecoration already looking shoddy.
- Information screens not visible when ticket office closed (which is quite often)
- Need for disabled/pushchair access
- Provide ticket machine outside ticket office (this has been put in place since the survey)

Around the Station

- Danger from cars manoeuvring in Station Rise
- Conversely, concern for Browns and the car wash if Station Rise is pedestrianised
- Traffic speeds through Avenue Park Road
- Noise and dirt from activities at Beach site - improve screening
- Add a pedestrian crossing on Norwood Rd somewhere near Elmcourt Rd
- Better standards of retail and catering outlets
- More greenery

Norwood Action Group is a non-party political group of people who live and work in West Norwood, dedicated to the economic, environmental and social regeneration of the area. You can visit our website at www.norwoodaction.org.uk to learn more.

The group meets on the second Tuesday of each month at 7.30pm in Lancaster's Bar on the corner of Norwood Road and Lancaster Avenue. Meetings are open to anyone who is interested.

If you would like to join NAG or have any other questions please email us on mail@norwoodaction.org.uk or write to NAG, 45 Thurlby Road, London SE27 0RN